

Emergency PPE Routes for Care Providers



Your PPE supply is low

In the first instance continue to try to source PPE through your normal supply line

Are you a care home with 24 or less beds or a home care provider with 99 or less clients

National PPE Portal Process for smaller providers

Register with the National PPE Portal

Please click this link <https://nhs-ppe.co.uk/customer/authentication>

Enter the email that you have registered with CRC/MHRA to the 'New to PPE Portal' section as shown right

You will receive an email, please click the link in this email to access the portal and follow the steps to complete registration

You will receive a confirmation email

Once registered you will be able to place an order for PPE

You will receive emergency PPE delivery

Council Process for large providers

Contact the Council at PPerequests@croydon.gov.uk if you have less than 3-days worth of PPE supply and have exhausted all other options

Collect your emergency PPE

New to PPE Portal?

Please complete your registration by entering the email address to which you received your PPE Portal joining invitation

Email

Register

By selecting Register you agree you've read and accepted our [User Agreement](#). Please see our [Privacy Notice](#) for information regarding the processing of your data.

To ensure functionality of this site and related services, data relating to your use of this site may be shared with the Ministry of Defence and/or the NHS.

Key info about the National PPE Portal



How long will PPE take to arrive?

If you place your order before 1pm then PPE will be delivered within 48 hours, if your order is after 1pm then delivery will take 72 hours
please note if you need PPE before 48 hours then continue with your portal order but contact the council on PPerequests@croydon.gov.uk



Is the PPE free?

Yes, all PPE is provided at no cost



PPE Portal Helpline

0800 876 6802
available 24/7



How much can I order?

Home care order limits

Those with fewer than 20 clients can order 200 IIR masks, 400 aprons and 400 pairs of gloves per week

Those with 20-99 clients can order 300 IIR masks, 600 aprons and 600 pairs of gloves per week

Residential care order limits

Those with fewer than 10 beds can order 200 IIR masks, 400 aprons, and 400 pairs of gloves per week

Those with 10-24 beds can order 300 IIR masks, 600 aprons and 600 pairs of gloves