

# Emergency PPE Routes for Care Providers

Your PPE supply is low

In the first instance continue to try to source PPE through your normal supply line



## Key info about the National PPE Portal



### How much can I order?

#### Home care order limits

Those with fewer than 20 clients can order 200 IIR masks, 400 aprons, 400 pairs of gloves and 50 visors per week

Those with 20 clients or more can order 300 IIR masks, 600 aprons, 600 pairs of gloves and 50 visors per week

#### Residential care order limits

Those with fewer than 10 beds can order 200 IIR masks, 400 aprons, 400 pairs of gloves and 50 visors per week

Those with 10 beds or more can order 300 IIR masks, 600 aprons, 600 pairs of gloves and 50 visors per week

*It is likely that order limits will be increased proportionately for size of provider to help meet the customers' PPE needs in the near future.*



### Is the PPE free?

Yes, all PPE is provided at no cost

### PPE Portal Helpline



0800 876 6802  
available 24/7



### How long will PPE take to arrive?

If you place your order before 1pm then PPE will be delivered within 48 hours, if your order is after 1pm then deliver will take 72 hours



### Going to run out of PPE before order arrives?

Please note if you will run out of PPE before your portal order is due to arrive then you should continue with your portal order but contact the council on [PPRequests@croydon.gov.uk](mailto:PPRequests@croydon.gov.uk) and you can order a small amount of PPE for collection

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Register with the National PPE Portal

Please click this link <https://nhs-ppe.co.uk/customer/authentication>

Enter the email that you have registered with CRC/MHRA to the 'New to PPE Portal' section as shown right

New to PPE Portal?

Please complete your registration by entering the email address to which you received your PPE Portal joining invitation

Email

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Register

By selecting Register you agree you've read and accepted our [User Agreement](#). Please see our [Privacy Notice](#) for information regarding the processing of your data.

To ensure functionality of this site and related services, data relating to your use of this site may be shared with the Ministry of Defence and/or the NHS.

You will receive an email, please click the link in this email to access the portal and follow the steps to complete registration

You will receive a confirmation email

Once registered you will be able to place an order for PPE

You will receive emergency PPE delivery

